Shazia Budhwani

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# Summary

* A focused professional having 20+ years of proven IT experience in corporate and multicultural geographies, primarily within the financial services sector.
* Possess in-depth knowledge of Software Development Life Cycle (SDLC-Agile & Waterfall), involved in every phase of (SDLC): requirements gathering, data analyzing, system designing, coding, testing: system, unit, System Integration (SIT) and User Acceptance testing (UAT).
* Experienced in writing test cases, test plans, RTM and generating test scripts
* Extensive experience in writing Technical document and in documenting system features and requirements; attended requirements meetings and walkthroughs conducted by Business Analysts.
* Experienced in performing manual/automated testing, defect tracking; reporting. Used micro focus Quality Center, HP UFT for automation testing and HP LoadRunner for performance testing (for Load).
* Worked on multiple data migrations, Integration and conversion projects during system migrations or when bank acquired other entities; validating Source and Target database in ETL process.
* Experience in validating data using SQL. Used TOAD & PL/SQL developer by Allround Automations to execute SQL queries.
* Developed and managed detailed project plans to include resources, tasks, requirements, milestones, and review points using Microsoft Project
* Software development & implementation
* Systems Analyst
* Practical Experience in Banking modules.

# Technical Skills

**Requirements Management:** MS Office, Quality Center Ver 10.00

**Test Management Tool:** Quality Center Ver 10.00

**Automation Test Tool:** Unified Functional Testing Tool Ver 11.50

**RPA Tool:** Automation Anywhere

**Performance Testing Tool:** Load Runner Ver 12.50

**Databases/DB Tools:**  Oracle, SQL Server, MS Access, PL/SQL

**Technologies:** ASP.NET, C#, C, HTML, JavaScript, XML, Oracle Developer Suite (2k,6,6i,11g)

**Design Tools:**  Visio, Excel, Oracle Designer

**Project Management Tool:** Microsoft Project

# Experience

## 

## QA Analyst/TesteR | IPN | aug 17 – Dec 18

## Application that I worked on was IMIS (web-based application). I worked on the testing and then implementation of Project’s change requests (PCRs) as well as its interaction with all the other upstream and downstream systems.

## Followed waterfall methodology for larger releases and agile methodology for interim releases for smooth implementation of the project.

## Facilitated meetings between Business Analysts, Developers and QA team to resolve issues regarding the requirement updates and/or changes in the database objects.

## Managed country-wide resources to ensure that the testing effort stays on-track.

## Performed Functional Specification document (HLD) and technical specification document (LLD) reviews with Systems Analyst and Developers.

## Developed test plans, test cases, scripts and executed system-wide testing.

## Managed resource time tracking and budgeting in Project Management

## Tracked and managed multiple CRs in Quality Center

## Used Quality Centre integration status reports, tests, results and defects.

## Performed backend testing using SQL queries

## RPA architect |Teksome SOLUTIONS. | aug 15 – MAY 16

Instrumental in the adoption of robotic process automation technology for various business processes for different clients. Be a liaison between different cross functional teams to gather information required as part of RPA project. Worked closely with IT Team to define and develop top of the class automation architecture for each business process.

**Responsibilities:**

* Worked closely with IT team to develop RPA solution architecture, deployment plans and other technical artifacts required for automating a process.
* Designed and developed Bot Modules, using Automation Anywhere components leading to RPA implementation.
* Proactively scope the technical solution required to address project requirements, assesses customers’ met and unmet needs, and recommended solutions that optimize value for both the business and the firm
* Worked towards project success with a business centric approach delivering quality product solutions and services.
* Provided a scalable model for each business processes being automated to ensure business meets SLA during peak times
* Responsible for building projects using Automation Anywhere to automate IT/Business Process end to end. In depth knowledge of Robotic Process Automation (RPA) and driving it for various clients.
* Conducting Internal Training of employees for our RPA Procedures and Automation Anywhere product.
* Designing architecture and Code Review of code for employees and customers for providing better and robust solutions.
* Co-lead the group of developers, guide team members on best practices in software design development: patterns, Test Driven Development, Batch Frameworks.
* Drive requirements gathering sessions, communicate with business SMEs to facilitate Domain knowledge exchange, lead design review discussions.
* Gathered requirements for the project, architected several Application Designs, completed Alternatives Analysis and selected multiple options for prototype implementation.

## QA Analyst | Faysal Bank | Apr 13 - June 15

Participated in unit testing, User Acceptance testing and validated user requirements of various projects including client/server model, web development, API & back-end testing etc.

* Wrote test cases based on Functional Specification, Change Request document, use cases and mockups.
* Tested various enhancements and change requests.
* Conducted defect meetings with developers and other stakeholders
* Coordinated with development team in recreating and fixing defects
* Attended requirements meetings and walkthroughs conducted by Business Analysts.
* Updated test cases as per the changes to the use cases and requirements.

## sYSTEMS aNALYST | Faysal Bank | JAN 11 - APR 13

* IT technical lead for SunGard’s core banking system, Symbols implementation and data migration from legacy systems.
* Designed the Data marts for DWH for the bank, sourcing data from multiple systems (due to the amalgamations of the bank various times, data resided in various systems) using Oracle PL/SQL & SSIS.
* Designed a Consolidated Welfare Application in dot net and SQL server as the back-end database. Designed various stored procedures, Views, Triggers and the front-end application.
* Worked for the design and implementation of CRM system for customer onboarding and lead management.

## Data Architect | Royal Bank of Scotland | Jan 08-dec 10

* With the acquisition of Prime bank by ABN Amro, extensively involved in the Integration and Data Migration of Prime Bank: extensive usage of database stored procedures/triggers, ETL tool, Generating DDLs etc.
* Managed projects involving organization’s data needs, data validations, data mappings, data flows, Metadata management, data profiling, and data quality needs

## Quality Assurance Analyst | ABN AMRO Bank N.V | Jan 06-dec 07

* Setup the Quality Assurance unit and came up with the standards of developments and templates to follow.
* Created standards for development in various languages
* Came up with the standards for database objects for oracle, SQL server.
* Developed test cases and test scripts for projects
* Participated in unit testing, peer-to-peer testing, Integration testing & User Acceptance testing
* Wrote test cases based on Functional Specification and Change Request document.
* Tested various enhancements and change requests.
* Tracked defects
* Coordinated with development team in recreating and fixing defects
* Validated and updated defects

## Systems Analyst | ABN AMRO Bank N.V | Jan 01-dec 05

* Extensively involved in gathering business requirements & preparing Requirement Specification, documenting processes & activity flows.
* Designed and implemented modules for 24/7 Phone Banking: Electronic Request System (ERS). It was designed to initiate, remotely handle financial transactions & generation of pay orders / demand drafts, internal transfers in a Single click. There by making the process very efficient & Cost-effective at Operations as well as in the receiving banks.
* Performed SQL queries and database optimization on Oracle Database. Modules developed for Trade, Cash Management, Wealth Management, Consumer Asset/Loans etc.
* Worked with Regional Teams & Bank’s business teams for implementation & Integration of Regional Systems with Bank’s Core Banking System & Peripheral systems.
* Assigned a project in ABN Amro Indonesia for System Study & Design of their Accounts Payable System
* Lead the project in scoping, mapping & extraction of LAMP (Laundering anti-money program); covering all EFT, POS, Cashier’s cheque, Currency transactions, monetary instruments data & transactions.

## Developer | ABN AMRO Bank N.V | Jan 97-dec 00

* Implementation of General Ledger of the Bank (regional system) SCORE- and interfacing with local systems (Trade application & Complete Branch Banking application-TCSS).
* Developed various core banking modules in Oracle Forms, Oracle PL/SQL.
* Creation of Swift messages and its upload to the queues.

# Education

* Master’s degree in Sciences (MS), Hamdard university, affiliated with University of Karachi, Pakistan
* Bachelor’s degree in Computer Sciences (BCS) , FAST Institute of Computer Science affiliated with University of Karachi, Pakistan